

*eircom* **business IP+ Voice**

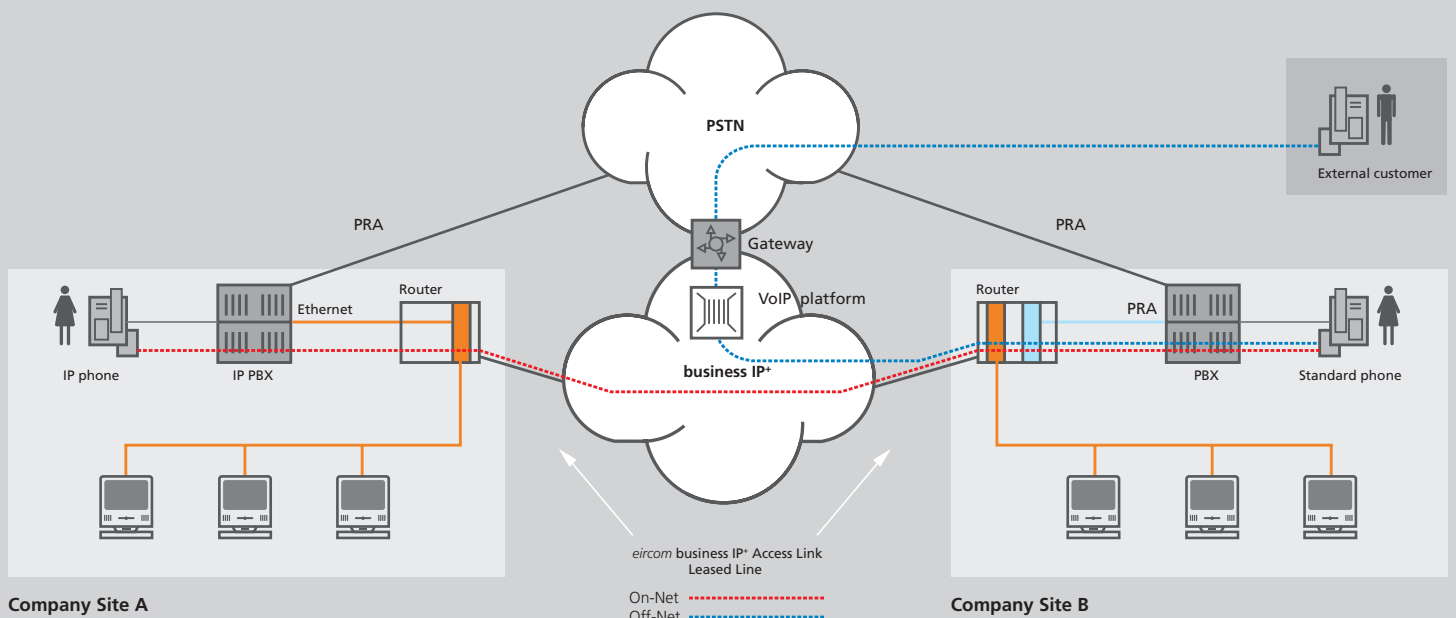


now IP has  
found its voice

# *eircom* business IP<sup>+</sup> Voice: maximise the value of your communications investment with a converged network

Deliver on the promise of VoIP with *eircom* business IP<sup>+</sup> Voice – an innovative new service that lets you manage your voice calls and data traffic over a single, managed IP network

- delivered over *eircom* business IP<sup>+</sup>, our wholly owned MPLS network
- robust security ensures your traffic stays private
- built-in Quality of Service guarantees voice quality



# Real benefits for your business

## One network for voice and data

*eircom* **business IP+ Voice** offers true voice and data convergence. Traditional communication services need separate voice and data access lines, but *eircom* **business IP+ Voice** is different: a single IP network access line delivers both your voice and data services, so your communications infrastructure is significantly simplified.

## Guaranteed quality of service for your voice calls

*eircom* **business IP+ Voice** handles all incoming and outbound calls. All calls are transported over *eircom* **business IP+**, our managed IP MPLS network, and voice traffic is prioritised over data traffic using the Premium Class of Service capabilities inherent in MPLS. Quality of Service (QoS) is guaranteed and you'll experience call quality that rivals traditional PSTN voice calls.

## Simplified administration for your network

A single *eircom* **business IP+** access line makes network administration much more straightforward. Your team has just one network to monitor, one point of contact for voice and data faults, and one view of your voice and data service utilisation.

## Enhanced savings on your communications spend

With *eircom* **business IP+ Voice**, all calls between your company sites (on-net calls) are free. For all calls to other destinations (off-net calls) you'll enjoy very competitive tariffs. There is no minimum fee and calls and access charges are billed monthly on a convenient, single bill. Because voice and data are converged onto one network, operational savings can also be achieved.

## Efficient calling

*eircom* can configure and manage your company-wide calling plan, saving you time and resources. The plan can include on-net shortcode and extension dialling from site-to-site and off-net calls to national, international and mobile numbers.

## Leverage your current communications investment

Gain more value from the high-quality data network and telephone system you already have. You can protect your current investment by reusing most if not all of your equipment to deliver converged services. *eircom* will help you integrate your existing equipment into *eircom* **business IP+ Voice**: PBXs or IP-PBXs can be connected using an ISDN PRA interface on your router, or you can connect your IP-PBX directly if it is on the interoperability list for *eircom* **business IP+ Voice**.

## Unprecedented flexibility, scalability and peace of mind

Your converged IP network is more flexible than traditional systems because it easily grows as you grow. Adding new sites is fast and straightforward, thanks to the scalability of IP. The *eircom* **business IP+** network is secure by design, so you can go about your business confident that the privacy of your voice and data is fully protected.

## Free up key resources

You have the option of using *eircom's* wholly owned subsidiary, LAN Communications, to manage your end-to-end voice and data services. Managed services may include router and PBX provision, installation, configuration, and ongoing monitoring. The LAN Communications team are recognised experts in IP technology and have many years' experience in deploying and managing advanced voice and data networks, leaving your IT staff free to work on complex IT developments.

*eircom* **business IP+ Voice** at a glance

- An integrated service for all *eircom* **business IP+** customers
- Delivers your voice and data services on a single converged network
- Offers inbound and outbound calling
- Free site-to-site calls between your company locations
- Reduced rates on off-net calls (to destinations outside your network)
- No minimum fee and convenient monthly billing
- Leverages your existing equipment spend
- Integrates existing PBX
- Voice quality rivals traditional PSTN
- Fully managed service available

**For more information on *eircom* **business IP+ Voice**,  
contact your account manager or freefone 1800 255 255**



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